April 6, 2020

TO:       All Charlotte Pipe Customers, Sales Representatives and Suppliers

SUBJECT:  Coronavirus Update

In an effort to communicate clearly with our customers during these difficult times, we are launching a weekly update from Charlotte Pipe and Foundry. We hope this will answer some of your questions and help keep the lines of communication open as we all perform our essential roles in protecting health and sanitation.

As we wrote last week, we had an associate in our Cast Iron Division test positive for Coronavirus. We are pleased to report that the associate is doing well. Out of an abundance of caution, we shut down our cast iron production effective March 27 in order to deep clean, disinfect and sanitize all affected work areas. Our cast iron shipping operations continued as usual during this period and we had ample inventory to get through the brief interruption in production. We will restart normal production at the Foundry on Monday, April 6.

Currently Charlotte Pipe is not experiencing any issues affecting our ability to manufacture and ship plastic products. All of our plastics manufacturing and distribution facilities remain open and fully operational and we have taken steps to maintain business continuity and uninterrupted service for our customers. Should conditions change our ability to continue to supply material, we will notify you as soon as possible.

Charlotte Pipe continues to take every precaution to limit and prevent the exposure and spread of the COVID-19 virus among our valued associates. We remain committed to the health and well-being of our associates, while continuing to meet the needs of our customers.

If you have questions or concerns, please reach out to your Regional Sales Manager or your Customer Service Representative. We thank you for your business during these difficult times and we wish you and your loved ones good health.

Sincerely,

John Biggers  
Senior Vice President – Sales

Billy Zimmerman  
Vice President – National Sales Manager